



CobbleCore Privacy Policy

This Policy describes the information we collect from you, how we use that information and our legal basis for doing so. It also covers whether and how that information may be shared and your rights and choices regarding the information you provide to us.

This Privacy Policy applies to the information that we obtain through your use of CobbleCore websites including its subdomains.

Who are we

CobbleCore is a Minecraft Gaming Network brought to you by the CobbleCore Team and KS Corporation.

KS Corporation is the legal representative of CobbleCore. If you have any questions about this privacy policy, please contact dpo@kscorp.co.uk.

We will never sell your personal data to anyone.

What We Collect and Receive

In order for us to provide you the best possible experience on our websites, we need to collect and process certain information. Depending on your use of the Services, that may include:

- Contact us via email — for example, when you ask for support, send us questions or comments, or report a problem, we will collect your name, email address, message, etc. We use this data solely in connection with answering the queries we receive.
- Usage data — when you visit our site, we will store: the website from which you visited us from, the parts of our site you visit, the date and duration of your visit, your anonymised IP address, information from the device (device type, operating system, screen resolution, language, country you are located in, and web browser type) you used during your visit. We process this usage data in KSC Analytics for statistical purposes, to improve our site and to recognize and stop any misuse.
- Cookies — we use cookies (small data files transferred onto computers or devices by sites) for record-keeping purposes and to enhance functionality on our site. You may deactivate or restrict the transmission of cookies by changing the settings of your web browser. Cookies that are already stored may be deleted at any time.
- Create an account - when you sign up for and open an account on our forum, or purchase a service from the CobbleCore Store, or sign up for content or offers, we may ask you to provide us with information such as your name, email address and details about your organization. As otherwise detailed in this Privacy Policy, we will solely process this information to provide you with the service you signed up for.

Opt-out of website tracking

You can opt out of being tracked by our analytics software.



Your Rights

You have the right to be informed of Personal Data processed by CobbleCore, a right to rectification/correction, erasure, and restriction of processing. You also have the right to ask from us a structured, common, and machine-readable format of Personal Data you provided to us.

We can only identify you via your email address and we can only adhere to your request and provide information if we have Personal Data about you through you having made contact with us directly and/or you using our site and/or service. We cannot provide, rectify, or delete any data that we store on behalf of our users or customers.

To exercise any of the rights mentioned in this Privacy Policy and/or in the event of questions or comments relating to the use of Personal Data you may contact KSC data privacy support team: dpo@kscorp.co.uk

In addition, you have the right to lodge a complaint with the data protection authority in your jurisdiction.

Subprocessors

We use a select number of trusted external service providers for certain technical data processing and/or service offerings. These service providers are carefully selected and meet high data protection and security standards. We only share information with them that is required for the services offered and we contractually bind them to keep any information we share with them as confidential and to process Personal Data only according to our instructions.

CobbleCore uses the following subprocessors to process the data collected by our websites and services:

Subprocessor	Data Location and Security	Service
OVH UK Ltd	Europe, United Kingdom	Secure server & network infrastructure for servers hosted in United Kingdom.
Wasabi	Europe, United Kingdom	Hot & Cold Storage Provider



Third Party services we use

When you visit our websites, or purchase products or services, we use the following third-party services which may collect personal data:

Recipient	Purpose of processing	Lawful basis	Data Location and security	Personal data collected by third party	Privacy Notice
KSC Analytics	To collect and analyse information about how you interact with our website (web analytics), and to recognize and stop any misuse	Legitimate interest	United Kingdom	Anonymised IP address, Pages visited, browser and device used, mouse movements, anonymised key strokes,	
Tebex	To create an account on our shop and to receive payments	Contract	United Kingdom	Username, Password, Names, Email, Payment information	Link
Analyse	To collect and analyse player data from our servers to help use improve our services and stop any misuse.	Legitimate interest	United Kingdom	In-game username, In-game UUID, session count, playtime	Link
Amazon AWS	To send emails	Contract	United Kingdom	Usernames, Email Addresses	Link
Cloudflare	To provide network protection services	Legitimate Interest	United Kingdom and locations inside and outside of the EEA depending on your location	IP addresses, pages visited, devices used	Link



Retention of data

We will retain your information as long as your account is active, as necessary to provide you with the services or as otherwise set forth in this Policy. We will also retain and use this information as necessary for the purposes set out in this Policy and to the extent necessary to comply with our legal obligations, resolve disputes, enforce our agreements, and protect CobbleCore's legal rights.

We also collect and maintain aggregated, anonymized or pseudonymized information which we may retain indefinitely to protect the safety and security of our Site, improve our Services or comply with legal obligations.

Privacy Policy Changes

We may update this Policy from time to time. If we do, we'll let you know about any material changes, either by notifying you on the website or by sending you an email.

Contact Us

E-Mail: dpo@kscorp.co.uk

Document Management

V1.1 – Removal of TCPSHield & Tweaked OVH Subprocessor – 28th January 2024

V1.0 – First Release – 10th October 2023